

CUSTOMER SERVICES MANAGER



The Museum of World Treasures is looking for a Customer Services Manager to lead our top-rated museum's team of Customer Services professionals. Desired qualities of this individual are:

- Bachelor's degree in Business Administration, Management, History, Education, Museum Studies or a related field
- Prior Retail Management and Merchandising experience
- Prior Event Hosting and Coordination experience
- Strong Customer Service Focus
- Excellent Coaching Skills for Developing a Team of High Performing Professionals
- Demonstrated Leadership Skills to guide the group, develop plans strategically and provide administrative structure to the staff, volunteers and interns as they manage the brand, assets, facilities and equipment of the Museum.

To apply, please send resume to: hinmanandassociates@sbcglobal.net